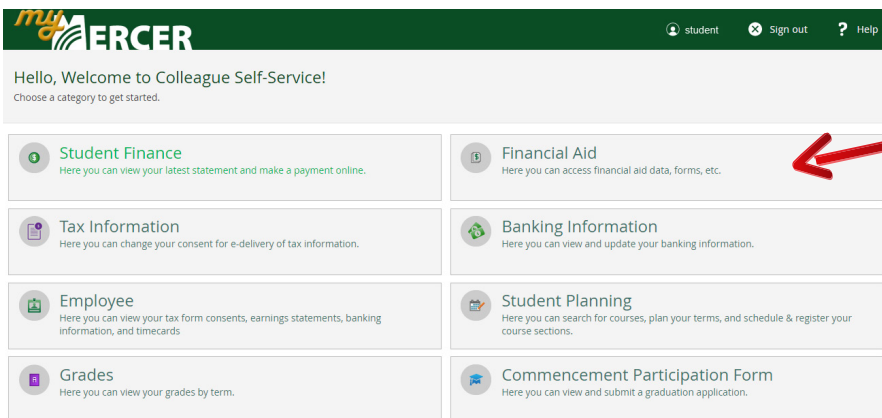# Wait... Have you checked your
## myMERCER Portal?

## Financial Aid Self-Service at your fingertips.
### You can have 24/7 access to your Financial Aid Status and Tuition Bill.



## How to Access Student Self-Service:

1. *Sign in* to your MyMercer Portal through **www.mccc.edu/mymercer** from a desktop, tablet or mobile device.

2. *Click* on **Student Self-Service.**

3. Then...

   - *Click* on **Financial Aid** to check the status of your Financial Aid.
   - *Click* on **Student Finance** to view your latest statement, balance, and pay online.



## Financial Aid Questions?

You can also go to **https://mccc.financialaidtv.com** to access Financial Aid answers 24/7.

# Wait... Have you checked your my MERCER Portal?

## Financial Aid Self-Service at your fingertips.
**You can have 24/7 access to your Financial Aid Status and Tuition Bill.**

# Financial Aid & Student Self-Service Navigation Guide

**Award Letter:**
- Log into MyMercer student portal
- Click the "Financial Aid self-service" tab
- Click the drop down menu directly under the MY MERCER logo labeled "Financial Aid"
- Click "Award Letter"
- Your current awards will appear

**View Requested/Pending Documents:**
- Log into MyMercer student portal
- Click the "Financial Aid self-service" tab
- Click the drop down menu directly under the MY MERCER logo labeled "Financial Aid"
- Click "Required Documents"
- All documents requested/pending/received will appear

**Loan Request (MCCC portion ONLY):**
- Log into MyMercer student portal
- Click the "Financial Aid self-service" tab
- Click the drop down menu directly under the MY MERCER logo labeled "Financial Aid"
- Click "Request a new loan"
- Select the amount you want to request then follow the prompts and click "SUBMIT"

**How to log in/check emails:**
- Log into MyMercer student portal
- Click the "student email" tab
- You will be asked to sign in using your Mercer email
  Email: Firstname.Lastname@students.mccc.edu
  Password: Birthdate (mm/dd/yy)

*Your emails will appear once you log in successfully*

**Account Balances:**
- Log into MyMercer student portal
- Click the "student self-service" tab
- Click "student finance"
- Your account balance will appear
- To view more details click the term and all your financial information will appear

**Payment plans:**
- Log into MyMercer student portal
- Click the "Payment Plan" tab
- Click the link in blue
- Then follow the prompts to complete the payment plan set up

**1098-T Form:**
- Log into MyMercer student portal
- Click the "student self-service" tab
- Click "Tax Information"
- All your 1098-T forms will be listed
- Click the link and print

*NOTE: You must give consent to view you forms online in order to view your 1098-T on your portal*

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